



Douglas Telecom, Inc.™®

INTERNET SOFTWARE & DATABASE SOLUTIONS

707 SW Washington St. Ste. 1410 • Portland, OR 97205 • tel. 503 221 9778 • fax 503 972 0399

Sign-Up Form

I, _____, wish to sign up for Douglas Telecom's VoIP telephone service. I understand that to use Douglas Telecom's telephone service, I need a broadband Internet service, such as cable internet (e.g. Comcast), DSL (e.g. Verizon or Qwest DSL), ADSL or any other type of broadband Internet, as well as functional VoIP equipment, such as a VoIP router, VoIP adapter or VoIP telephone.

- I wish to transfer my telephone number(s) from my current telephone service provider to Douglas Telecom. There is a one time cost of \$25.00 per transfer. To start the number transfer process, fill out supplementary Telephone Number Release Form and include with this Sign-Up Form.
- I request (circle appropriate) **None One Two** telephone numbers. There is no set-up fee.
- I request DTI's electronic fax service be added to (circle appropriate) **None One Two** of my local numbers, for a flat \$5.00 fee per line per month, for incoming faxes to the number(s) to be delivered to me electronically.

Each DTI-administered telephone number has a monthly fee of \$15.00. There is no charge for incoming calls on DTI-administered telephone numbers that are acquired or transferred by means of this form. There is a charge for all 1+ US domestic calls of 3 cents/minute, except VI and PR at 4 cents, HI and AK at 6 cents. There is a charge for all 011+ and 1+ international calls; please refer to published Douglas Telecom rates. All other calls are free of charge, including 1(800), 1(888), 1(877) and 1(866). The following only applies to billed and rated calls. Calls to VI, PR, HI and AK and international are rated in one minute increments and rounded up to the nearest cent. All other calls are rated in one second increments, rounded up to the nearest cent. There is no charge for calls 30 seconds or less. The call timer starts (start time) from the time the dialing has been completed; the call timer stops (end time) when the party who initiated the call hangs up. The length of the call is calculated by subtracting the start time from the end time.

- I would like a telephone directory listing. There is a one-time \$10.00 set-up fee for each listing and maintenance fee of \$1.00 per month. Fill in how you would like your listing to appear below.

Name/Attn: _____

Company: _____

Street Address: _____

- I would like a customized caller ID display to be shown to the people I call. There is a one-time set-up fee of \$10.00 with no subsequent recurring charges. 16 characters are allowed for your customized caller ID, including spaces:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

I already have my own VoIP adapter, router or other equivalent equipment and do not need any additional VoIP router, VoIP adapter or other VoIP equipment from Douglas Telecom, Inc. at this time. The make and model of my VoIP equipment are:_____.

By signing this form, I agree to abide by Douglas Telecom's Terms and Conditions of Sale as published on their website at <http://www.douglastelecom.com/terms.htm>. I acknowledge and agree that the DTI VOIP Service is an Internet-based, telecommunications service and is not a traditional, analog telecommunications service. Accordingly, Buyer further acknowledges and agrees that, due to the nature of the DTI VOIP Service, traditional Emergency 911 Calling Service may not be available to Buyer when using the DTI VOIP Service under certain circumstances or at all and, if available, shall be subject to the Terms.

I acknowledge and understand that DTI will not be liable for any service outage and/or inability to dial 911 using your service or to access emergency service personnel due to the 911 dialing characteristics and limitations set forth in this document. I agree to defend, indemnify, and hold harmless DTI, its officers, directors, employees, affiliates and agents and any other service provider who furnishes services to you in connection with the service, from any and all claims, losses, damages, fines, penalties, costs and expenses (including, without limitation, reasonable attorney fees) by, or on behalf of, you or any third party or user of the service relating to the failure or outage of the service, including those related to 911 dialing. I acknowledge that DTI does not offer primary line or lifeline services, and that DTI strongly recommends that you always have an alternative means of accessing traditional 911 services.

Furthermore, I agree that this sales agreement shall be deemed made in, and shall be governed by, the laws of the State of Oregon. The venue for any disputes arising out of any sales agreement shall be, at DTI's sole and exclusive option, Multnomah County, Oregon, or the courts with proper jurisdiction at the Buyer's location. In the event DTI files a claim against the Buyer in a court of law for the purpose of enforcing DTI's security interest in the Products or Services or places account with a collection agency, the Buyer agrees to pay seven hundred and fifty dollars default fee to DTI and cover any and all costs associated with such action, including without limitation, attorney's fees, collection agency fees and costs incurred prior to, during, or subsequent to trial, and including, without limitation, collection, bankruptcy, or other creditor's rights proceedings. In the event the sales invoice shall be placed by DTI in the hands of an attorney or a collection agency for the purpose of collection, with or without litigation, or for the purpose of enforcing DTI's security interest in the Products or Services, the Buyer agrees to pay any and all costs associated with such placement, including without limitation, attorney's fees, collection agency fees and costs incurred prior to, during, or subsequent to trial, and including, without limitation, collection, bankruptcy, or other creditor's rights proceedings.

I am the authorized account holder for the credit card listed below. I have read, understood and agree to be bound by the Terms and Conditions of Sale (see <http://www.douglastelecom.com/terms.htm>).

Credit Card Number: _____

Expiration Date: _____ CVV#: _____

Signed: _____ Date: _____

Name (please print): _____

Company: _____

Billing Address: _____

Please sign and fax this form to Douglas Telecom at 503 972 0399 and it will be processed promptly. This form may also be mailed to: Douglas Telecom, Inc, 707 SW Washington St Ste 1410, Portland, Oregon 97205

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